Electronic Hook Switch Guide

Effective August 2009

Electronics Hook Switch Guide

Contents

Electronic Hook Switch for **Alcatel · Lucent**

Alcatel·Lucent

Alcatel · Lucent Deskphones

IP Touch 8 Series
4068
4028
4038

9 Series TDM
4039
4029

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION

Savi™ Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

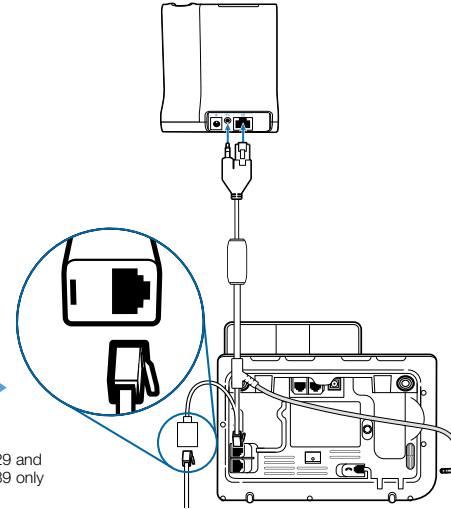**WO100**
(Convertible headset system)

TCO 07 HEADSETS

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
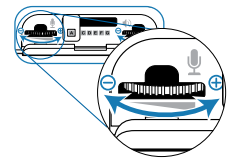
APA-20 (sold separately)

SET UP INFORMATION

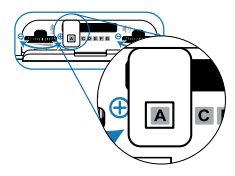For a complete set up list please refer to the user guide.
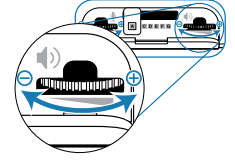
4029 and 4039 only

Set desk phone speaking volume to 2

Configuration switch

A | C

Set desk phone listening volume to 3

CS55 / CS70N / Plantronics Voyager 510S / SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System

Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

Voyager 510S

❽ **Bluetooth**®

TCO 07 HEADSETS

CS70N™ Wireless

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

TCO 07 HEADSETS

CS55™ Wireless

Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

TCO 07 HEADSETS

SupraPlus® Wireless

All-day wearing comfort
For intensive phone users— the ultimate comfort and sound quality — with the option of binaural style for noisy environments.
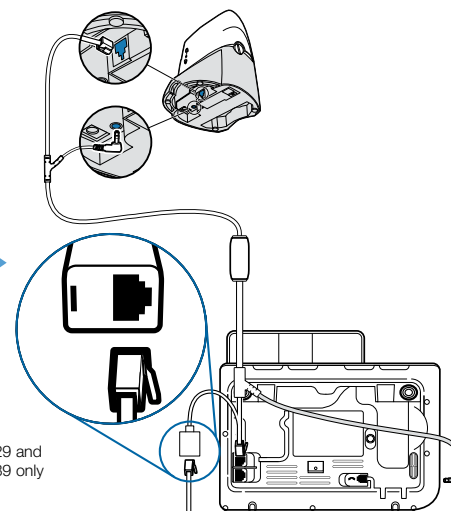
CS351N Monaural
CS361N Binaural

TCO 07 HEADSETS

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
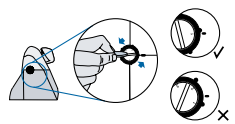
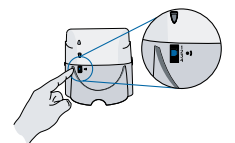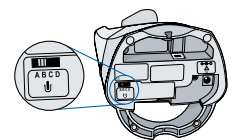APA-2 (sold separately)

SET UP INFORMATION

4029 and 4039 only

Set rotary switch to 1

Set rear slide switch to 2

Set bottom slide switch to B

A B C D

Cisco Deskphones

794X Series
7942G
7945G

796X Series
7962G
7965G

797X Series
7975G

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION

Savi™ Office

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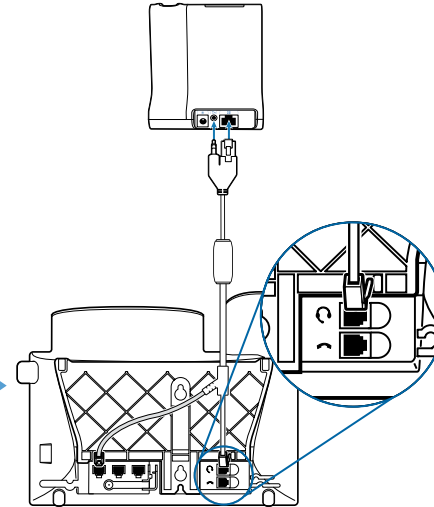
WO100
(Convertible headset system)

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
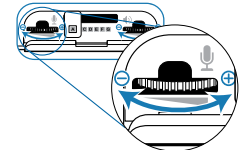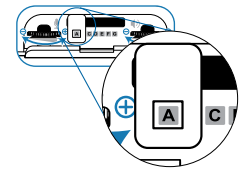
APC-40 (sold separately)
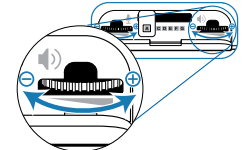
SET UP INFORMATION

Set desk phone speaking volume to 2

Configuration switch

A C

Set desk phone listening volume to 3

CS55 / CS70N / Plantronics Voyager 510S / SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System

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Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

Voyager 510S

CS70N™ Wireless

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

CS55™ Wireless

Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

SupraPlus® Wireless

All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

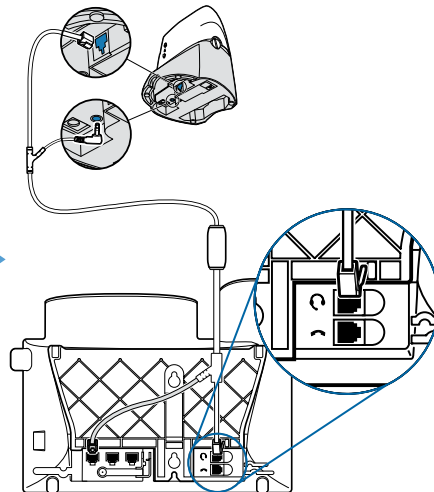CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
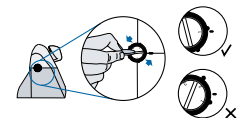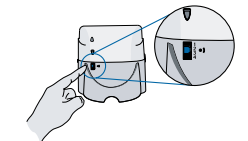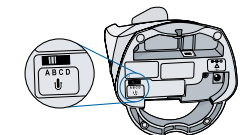
APC-4 (sold separately)

SET UP INFORMATION

Set rotary switch to 1

Set rear slide switch to 2

Set bottom slide switch to B

A B C D

Electronic Hook Switch for **Polycom**

Polycom Deskphones

SoundPoint®

IP 320[1]	IP 430[1]	IP 560[1]
IP 321[1]	IP 450[3]	IP 650[1]
IP 330[1]	IP 550[1]	IP 670[2]
IP 331[1]		

SoundPoint IP 320 and IP 330 require 2.5mm to RJ-9 converter cable to connect to the headset port (sold separately).

1 Requires SIP application 3.1 or higher and BootROM 4.1.0 or later.
2 Requires SIP application 3.0.2 or higher and BootROM 4.1.0 or later.
3 Requires SIP application 3.1.0 Rev C or higher and BootROM 4.1.0 or later.

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION

Savi™ Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

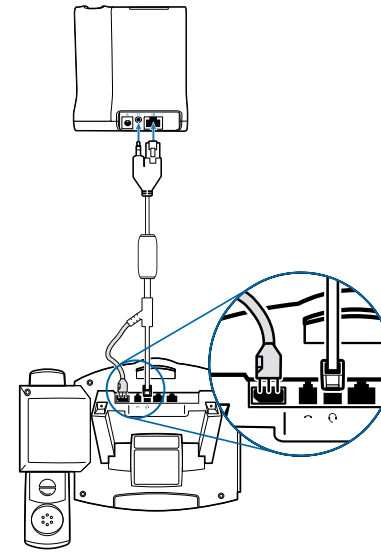**WO100**
(Convertible headset system)

TCO 07
HEADSETS

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
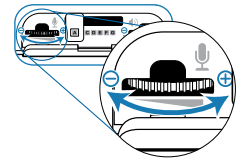
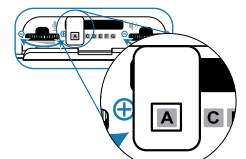APP-50 (sold separately)

SET UP INFORMATION

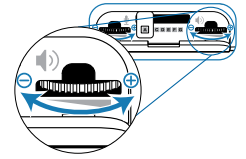For a complete set up list please refer to the user guide.

Set desk phone speaking volume to 2

Configuration switch

A   C

Set desk phone listening volume to 3

CS55 / CS70N / Plantronics Voyager 510S / SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System

Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

Voyager 510S

Bluetooth®

TCO 07
HEADSETS

CS70N™ Wireless

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

TCO 07
HEADSETS

CS55™ Wireless

Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

TCO 07
HEADSETS

SupraPlus® Wireless

All-day wearing comfort
For intensive phone users — the ultimate comfort and sound quality — with the option of binaural style for noisy environments.
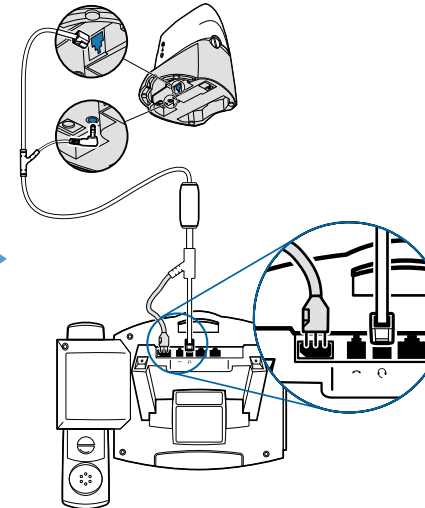
CS351N Monaural
CS361N Binaural

TCO 07
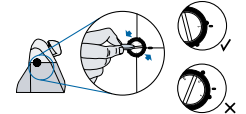HEADSETS

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.
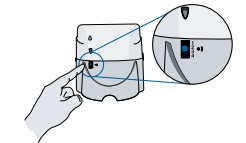
APP-5 (sold separately)
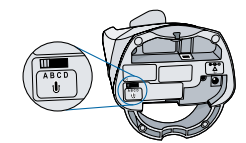
SET UP INFORMATION

Set rotary switch to 1

Set rear slide switch to 2

Set bottom slide switch to A

A B C D

Electronic Hook Switch for **Siemens**

Siemens Deskphones

optiPoint®

410 with Acoustic Adapter
420 with Acoustic Adapter
500 with Acoustic Adapter
600 with Acoustic Adapter

System Requirements:

HiPath 500 => Rel. 5.0
HiPath 1220 => Rel. 2.1 build 032
HiPath 2000 => Rel. 1.0
HiPath 3000 => Rel. 4.0 SMR-07
HiPath 4000 => Rel. 1.0

EHS support is not provided on Siemens Realitis Systems.

Please check plantronics.com for more phone options.

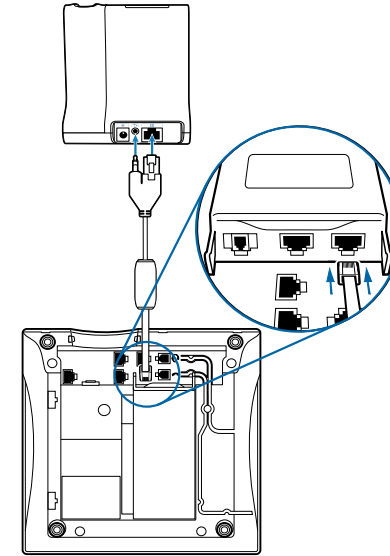## Savi Office

ORDER INFORMATION

Savi™ Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100
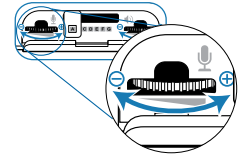(Convertible headset system)

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-10 +Acoustic Adapter
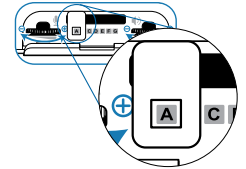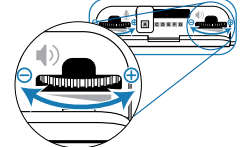(supplied by Siemens, sold separately)

SET UP INFORMATION

Set desk phone speaking volume to 2

Configuration switch

Set desk phone listening volume to 3

CS55/CS70N/Plantronics Voyager 510S/SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System

Office and mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

Bluetooth®

Voyager 510S

CS55™ Wireless

Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

CS55

CS70N™ Wireless

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

CS70N

SupraPlus® Wireless

All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

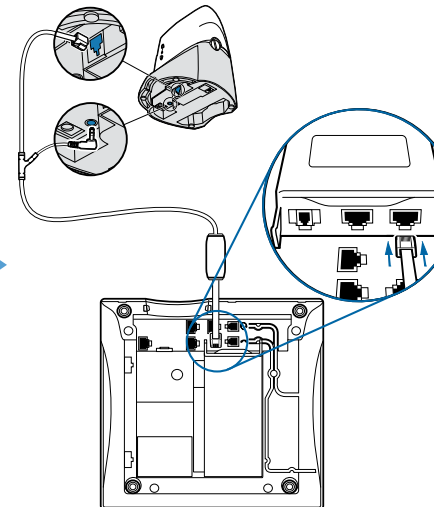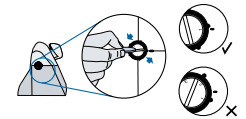CS351N Monaural
CS361N Binaural

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

APS-1 +Acoustic Adapter
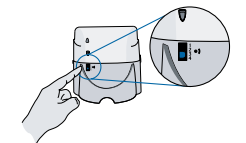(supplied by Siemens, sold separately)
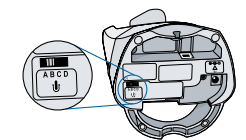
SET UP INFORMATION

Set rotary switch to 1

Set rear slide switch to 3

Set bottom slide switch to B

A B C D

Siemens Deskphones

Openstage®
40
60
80

Please check plantronics.com for more phone options.

Savi Office
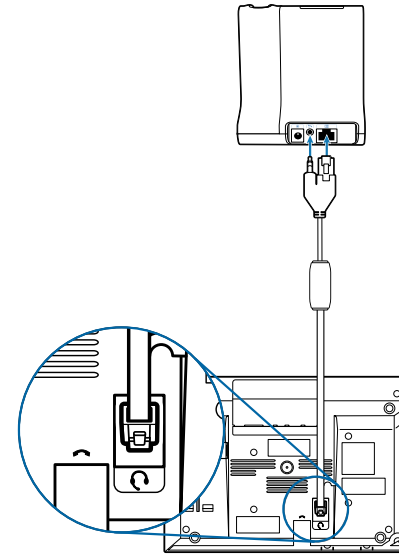
ORDER INFORMATION

Savi™ Office

Designed for seamless communication
Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100
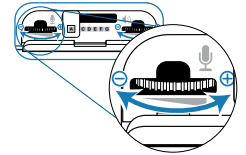(Convertible headset system)

REMOTE CALL ANSWERING

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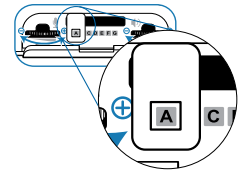
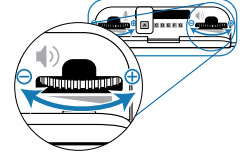APS-10 (sold separately)

SET UP INFORMATION

Set desk phone speaking volume to 2

Configuration switch

A   C

Set desk phone listening volume to 3

CS55 / CS70N / Plantronics Voyager 510S / SupraPlus Wireless

ORDER INFORMATION

Plantronics Voyager® 510S System
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Bluetooth®

Voyager 510S

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Stylish and discreet
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CS70N

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CS55

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All-day wearing comfort
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CS351N Monaural
CS361N Binaural

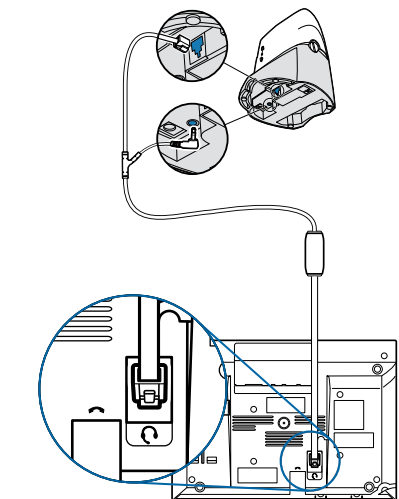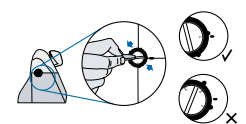### REMOTE CALL ANSWERING

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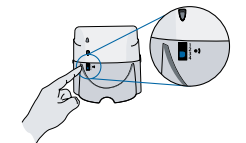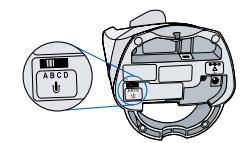
APS-1 (sold separately)

SET UP INFORMATION

Set rotary switch to 1

Set rear slide switch to 3

Set bottom slide switch to B

ABCD

Electronic Hook Switch for **Avaya**

AVAYA

Avaya Deskphones

APV60 cable needed for 1608, 1616, 2410, 4630, 5410, 6416D&M, 6424D&M and 9600 phones

APV65 cable needed for 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 phones

Please check plantronics.com for more phone options.

Savi Office

ORDER INFORMATION
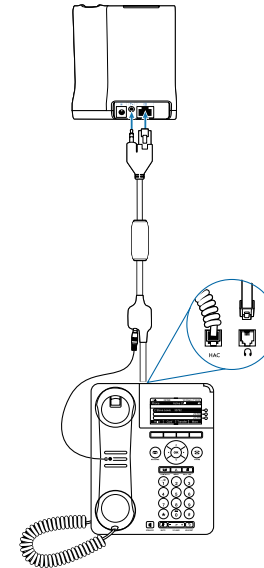
Savi™ Office

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Next generation of wireless headsets to maximize collaboration through multiple devices. Enterprise grade headset system providing excellent sound quality.

WO100
(Convertible headset system)

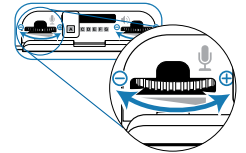TCO 07 HEADSETS

REMOTE CALL ANSWERING

Requires following EHS solution to automatically answer a call by pressing a button on the headset.

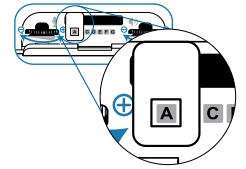APC-60 (sold separately)
APC-65 (sold separately)
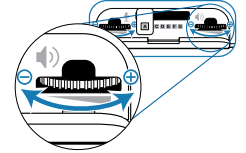
SET UP INFORMATION

Set desk phone speaking volume to 2

Configuration switch

A C

Set desk phone listening volume to 3

Avaya AWH75N / AWH55+ / AWH450 / AWH460N

ORDER INFORMATION

Avaya AWH75N Wireless

Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

AWH75N

TCO 07 HEADSETS

Avaya AWH55+ Wireless

Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

AWH55+

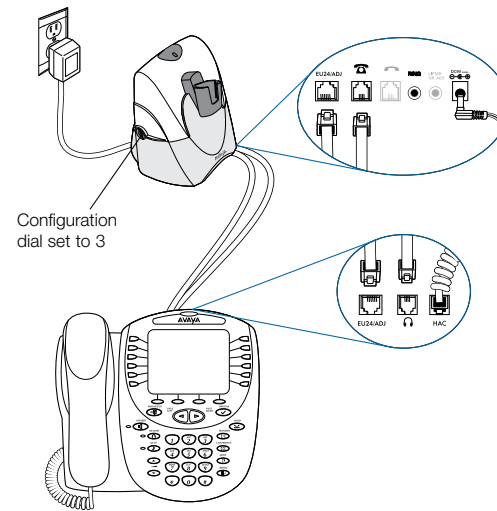TCO 07 HEADSETS

Avaya AWH450/460N Wireless

All-day wearing comfort
For intensive phone users—the ultimate comfort and sound quality—with the option of binaural style for noisy environments.

AWH450N Monaural
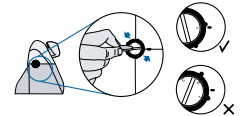AWH460N Binaural

TCO 07 HEADSETS

SET UP INFORMATION

For set up with AVAYA 2420, 4610SW, 4620, 4620SW, 4621SW, 4622SW, 4625SW, 4630SW, 5420, 5610 and 5620 telephones*

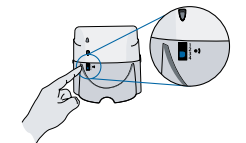For a complete set up list please refer to the user guide.

Configuration dial set to 3

*24xx and 54xx phones require 4.0 firmware or greater.

46xx and 56xx phones require 1.8 firmware or greater.
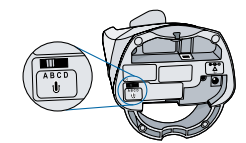
EU24/ADJ   HAC

Set rotary switch to 1

Set rear slide switch to 3

Set bottom slide switch to B

A B C D

Plantronics

345 Encinal Street

Santa Cruz, CA 95060

www.plantronics.com